

1) **CONFIRMATION OF ORDER AND ACCEPTANCE** – The sale of our products is governed exclusively by these general conditions; any modifications, amendments, exceptions and/or cancellations must be agreed upon exclusively in writing and must be expressly accepted by Matec Group S.r.l.. In particular, in the event of Matec Group S.r.l. receiving any requests for cancellations following the start-up of production, the seller reserves the right to refuse or accept them subject to partial payment of the supply depending on the state of progress of the production itself. Particular conditions (amounts, price, methods of payment, etc.) of individual orders will be those indicated in the individual offers sent by Matec Group S.r.l.; orders will only be accepted if they comply with the offers. These general sales conditions are shown on the back of each offer and order confirmation sent by Matec Group S.r.l. and constitute an integral and essential part of same; likewise, they are posted on the seller's website (www.g.); in compliance with the offer made by, the order, even in the event of not being signed, foresees acknowledgement and acceptance of these general conditions. Furthermore, these general sales conditions, will prevail over any other condition or agreement indicated by the client.

2) **MOULDS AND EQUIPMENT** – At its discretion, in addition to the sales price, S.r.l. may apply a contribution for moulds and/or other equipment made on behalf of the client. These moulds and/or equipment will, however, remain the exclusive property of Matec Group S.r.l., unless any specific agreements in writing, to be evaluated on a case by case basis, are drawn up as an exception to the above.

3) **SAFEGUARDING OF KNOW-HOW – DRAWINGS – TECHNICAL DOCUMENTS** – The client decisively undertakes not to disclose any technical or commercial information or any other data which he might learn about during the contractual relationship. In the event of any breach of the above on the part of the client, the seller reserves the right to claim compensation for damages. Likewise, all technical and commercial documents, drawings and designs that Matec Group S.r.l. might exchange with the client during performance of the contract will be subject to the same confidentiality clause. In the event of any information and/or technical or commercial data disclosed by the client proving to be in violation of the right of industrial property or of the know-how or trademarks and/or patents of third parties, Matec Group S.r.l. may not, for any reason whatsoever, be held liable for said violation and, in the event, of the seller proving to be involved in any dispute and/or legal proceedings, lodged against him by third parties for the violation of trademarks, patents, know-how or other industrial secrets resulting from information and/or documents received by the client, the latter undertakes to indemnify and relieve Matec Group S.r.l. from any economic request for compensation and from any direct and/or indirect cost.

4) **DELIVERY AND TRANSPORTATION** – Matec Group S.r.l. undertakes to respect the delivery times indicated in the order confirmation which, in any case, may not be considered mandatory but are purely indicative. In the event of a possible written agreement stating an exact delivery time, Matec Group S.r.l. may not be held liable for any possible delays in delivery due to causes of force majeure and/or to any fortuitous and extraordinary events (such as, for example, accidents, strikes, transport delays, natural calamities, difficulty in obtaining the raw materials, breakdowns in production plants, etc.). Transportation of the goods is always at the expense and total risk of the client, regardless of the methods chosen either for transportation or for payment; even in the hypothesis in which, as a mere act of courtesy, Matec Group S.r.l. should directly organize transportation on behalf of the client, the risks involved will be at the client's own responsibility and S.r.l. will be expressly exempted from any liability arising from damages due to transportation, unless otherwise agreed to in writing.

5) **TERMS OF PAYMENT AND OVERDUE PAYMENTS** – The prices and methods of payment are those shown in the offers issued by Matec Group S.r.l. and, if issued by representatives and/or distributors, are only binding following confirmation and acceptance by the seller. Default or overdue payment of the amount by the due date agreed upon in the order, will entitle Matec Group S.r.l. to claim overdue interest on the amounts owed and not paid at the rate determined in accordance with Legislative Decree no. 232 of 9 October, 2002, starting from expiry of the due date agreed upon. Defaulting of even one payment instalment shall result in the client's forfeiture of the instalment benefit in which case he will be held to payment of the full price both for orders already fulfilled or in the process of being fulfilled. Furthermore, Matec Group S.r.l. may invoke articles 1460 and 1461 of the Italian civil code and suspend any possible orders in progress relative to one or more orders already confirmed by Matec Group S.r.l., in the event of an overdue payment resulting in a lack of trust regarding fulfilment by the client, the seller reserves the right to terminate the sales contract in accordance with article 1456 of the Italian civil code. Likewise, in the event of default in payment on the part of the client, Matec Group S.r.l. also reserves the discretionary right to change the terms of payment already agreed upon and accepted by the parties regarding one or more orders already confirmed by the seller.

MATEC GROUP SRL
Via I° Maggio, 7 - 20068
Peschiera Borromeo (MI) - ITALY
Tel. +39.02.55.30.17.88 - Fax
+39.02.54.72.158
P.IVA 06358590963 -



6) **WITHDRAWAL** – Matec Group S.r.l. may withdraw from the sales contract at any moment whatsoever and stop the deliveries of goods, without any penalty and/or indemnity, or obligation to reimburse the deposits already received in the event of the existence of disputes, the instigation of admonitorio, ordinary and/or insolvency proceedings or even out-of-court proceedings attributable to the client, as well as in the event of serious and repeated default in payment.

7) **QUALITY OF THE GOODS** – All Matec Group S.r.l. products are subjected to quality control procedures during all stages of manufacture in accordance with internal procedures; any requests for conformity certificates and/or testing certification in regard to supplies must be expressly stipulated in advance on the order. Any tolerances and/or product variations may derive from the nature of same and are acknowledged by the industrial practices used in the sector, for which the seller may not be held liable.

Matec Group SRL declares that according to directive 2014/68/UE, in the absence of the correct information of usage - all the Metal hoses will be classified as category 4.3, while the Composite hoses will be classified according to the information detailed in our catalogue except for limited restrictions due to the properties of the fittings requested.

Regarding the flexible metal hoses the length tolerance can be +3 % /- 1%, while for the composite hoses the length tolerance can be +5% /-2% on the total length.

8) **LIABILITY FOR FAULTS AND/OR DEFECTS IN THE PRODUCT** – Considering that the application and installation of gaskets is subject to numerous variables (destination of product, compatibility with the system/machine of destination, storage conditions of the client, etc.) that are beyond the seller's control and over which he has no power of intervention, Matec Group S.r.l. may not be held liable, unlimitedly, for any faults or defects of the products sold. In particular: a) Matec Group S.r.l., by using quality raw materials, may not be held liable for any possible faults and/or defects in the raw material used for its products; b) Matec Group S.r.l. does not assume any responsibility in regard to the final destination of the product, for which the client may act and choose in full autonomy and awareness, or rather the seller may not be held liable for the fitness or otherwise of the product in regard to so-called "operating conditions" for which the client holds sole responsibility; c) Matec Group S.r.l. may not be held liable for any faults and/or defects of the product resulting from irregular damage, negligent storage by the client, incorrect application and/or installation methods, replacements and/or maintenance work performed by third parties, due to chemical, mechanical and/or electrical causes that have no bearing on the product as sold.

9) **GUARANTEE** – Apart from cases of exclusion for all liability as stipulated in point 8) above, Matec Group S.r.l. warrants that it will assume responsibility for any faults and/or defects in the products sold and will undertake to replace same at no additional cost or, at the seller's request, to reimburse the price paid subject to return of the goods. No compensation will be offered by the seller for any possible direct damage to either the client's systems or end product. This guarantee will only be valid on condition that: a) the client sends written notification, within the 8 day deadline stipulated from the date of delivery, detailing any obvious or evident faults and/or defects; b) the client sends written notification, within the 30 day deadline stipulated following discovery, detailing faults and/or defects that were not immediately evident or only evident following their use and in any case not later than one year after delivery; c) that the client has provided suitable and sufficient "technical specifications", with respect to which the product conforms, regardless of the final application of the product. d) that the client has used the product in accordance with the instructions and technical methods specified. In the event of a controversy regarding the existence of a fault and/or defect reported by the client, this guarantee will not be valid in the case in which the client has not kept, for at least 90 days from notification, the faulty and/or defective product for a cross check between the parties or if within one year from the date of delivery the client has not taken steps to instigate preliminary investigation proceedings in accordance with article 696 of the Italian civil code. In any case, Matec Group S.r.l. may not be held liable for any indirect damages resulting from loss of earnings or a reduction in production.

10) **GOVERNING LAWS** – This sales contract is governed by the general conditions listed herein and for everything not expressly established herein will be governed by the laws pertaining to sales set forth in the Italian civil code (article 1470 and following)

11) **PROCESSING OF PERSONAL DATA** Legislative Decree no. 196 of 2003 – the client authorizes the processing, communication and dissemination of his personal data by S.r.l (*) for all contractual-legal requirements/fulfillments as well as to allow for a more efficient handling of contractual-commercial relationships including technical advertising updates. Said data may be processed in written form or on paper, magnetic, electronic or telematic supports.

EU D. Lgs 679/2016 about privacy. «The information contained in this General sales conditions is intended for only the individual or entity to whom it is addressed.

Its contents are confidential and privileged: if you are not an intended recipient you must not use, disclose, disseminate, copy or print its contents.

If you have received this file by mistake please notify us by emailing the sender, and then delete and destroy the email and any copies from your system

12) **JURISDICTION** Any controversy, claim or dispute arising between the parties in connection with the interpretation and fulfilment of this sales contract will be referred to the exclusive jurisdiction of the Courts of Milan. This sales contract is likewise exclusively governed by Italian Law.